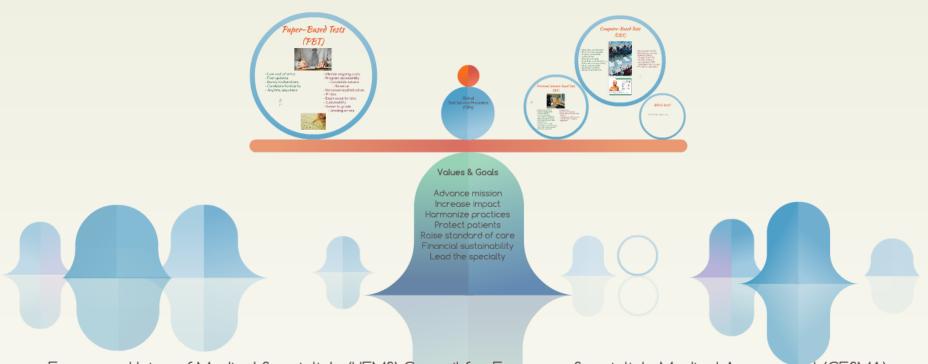
## Exam Delivery Methods: Paper, Online, 'or' Computer-Based

JDM Rozsa, CAE, ACA

jdmrozsa@metacred.com

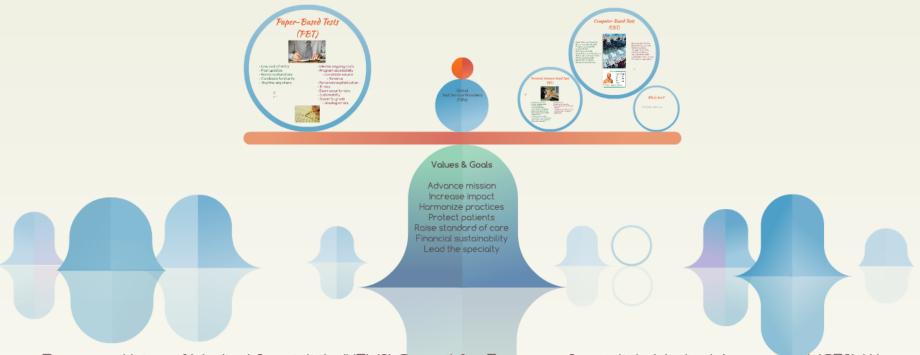


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## Values & Goals

Advance mission Increase impact Harmonize practices Protect patients Raise standard of care Financial sustainability Lead the specialty

# Paper-Based Tests (PBT)



- · Low cost of entry
- Fast updates
- Rarely malfunctions
- Candidate familiarity
- Anytime, anywhere



- Median ongoing costs
- Program accessibility
  - Candidate volume
    - Revenue
- Perceived sophistication
- IP risks
- Exam security risks
- Sustainability
- Slower to grade
  - Grading errors



#### PBT DIRECT COSTS

- Incremental
  - Printing & binding
  - Answer sheets
  - Pencils (& calculators?)

- Fixed
  - Grading software (1-time)
  - Shipping
  - Proctor travel (& time?)
  - Meeting space
  - F&B

# Proctored, Internet-Based Tests (IBT)

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- Median cost of entry
- · Lowest ongoing costs
- · Fastest updates
- Anytime, anywhere (if a proctor is available)
- Perceived sophistication
- · Best program accessibility
- Median IP risk
- Median exam security
- Immediate, accurate grading (if the cut score is pre-set)
- Highest sustainability

- Median IP risk
- Median exam security
- Potential proctor conflicts of interest
- Through some TSPs, minimum volume unless through an aggregator

### PROCTORED IBT DIRECT COSTS

- Incremental
  - Candidate delivery fee (less through an aggregator)
- Fixed
  - Publication of each exam form
  - Hosted
    - Proctor travel (& time?)
    - Meeting space
    - F&B
  - Local
  - F&B

# Computer-Based Tests (CBT)

- Most cities, any weekday
- · Perceived sophistication
- Program accessibility
- Lowest IP risk
- Best exam security
- Immediate, accurate grading (if the cut score is pre-set)
- Median sustainability
- · No proctor conflicts
- No use of proctor time





- Highest cost of entry
- Highest ongoing costs
- Slowest updates
- Through most TSPs, minimum volume of approximately 1,500 candidates / year, unless through an aggregator

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# Global Test Service Providers (TSPs)

#### **CBT DIRECT COSTS**

- Incremental
  - Candidate delivery fee (less through an aggregator--and no minimum volume)
- Fixed
  - Publication of each exam form

## What's Next?

Only the Shadow knows...

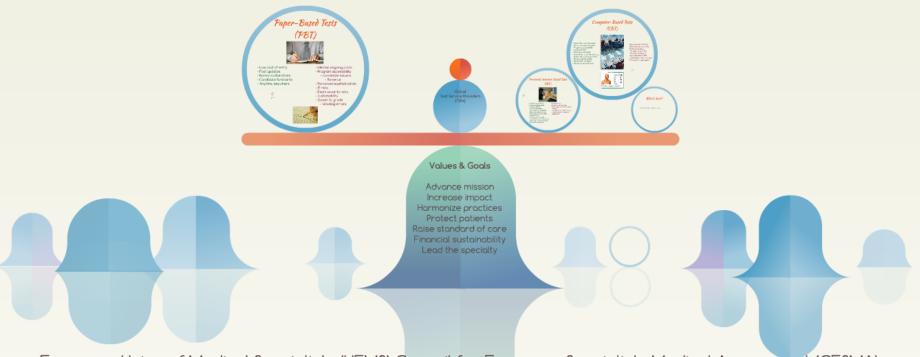
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